



TASMANIA (TAS) CONCESSIONS FOR AGING VETERAN FAMILIES

This information sheet provides an overview of concessions and support services available in Tasmania for aging veteran families. This sheet outlines basic information such as benefits and contact details for services covering health, household support, transport, and everyday living needs. This sheet features concessions offered in Tasmania, if you wish to find out more on concessions that are available nationwide, please scan the QR code on the last page to view our *'Support & Services guide for aging Veteran Families'*.

TAS Seniors Card

The Tasmanian Seniors Card provides cardholders with discounts from over 600 businesses and government services. The Seniors Card is part of a national program, and the logo is used by all States and Territories.

The Tasmanian Seniors Card is available to Tasmanian residents who are:

- 60 years and over and
- not working more than 20 hours a week in paid employment (averaged over a 12-month period).

You can apply online or in person through Service Tasmania service centres.

Phone: 1300 135 513

Website: www.concessions.tas.gov.au/concessions_cards/tasmanian_seniors_card

Health assistance & concessions

TasEquip

TasEquip is a Department of Health Service that provides a range of equipment to eligible Tasmanians to help them with everyday tasks at home.

The equipment must be prescribed by the authorised therapist/prescriber. Some of the common equipment available for eligible clients includes, but it not limited to, shower chairs, walking aids, adjustable height seats, hoists, wheelchairs, and electric wheelchairs.



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Eligibility:

- Live in Tasmania (for at least 3 months).
- Hold an eligible concession card.
- Live in the community and not in residential aged care.
- Be ineligible for a Home Care Package level 3 or 4, workers compensation, MAIB, DVA or NDIS.

TasEquip is designed to support people who do not have alternative funding sources. Clients are ineligible for TasEquip if they Home Care Package level 3 or 4, workers compensation, MAIB, DVA or NDIS.

DVA cardholders are encouraged to contact DVA on 1800 838 372 to find out more.

Phone: 1300 827 387

Website: www.concessions.tas.gov.au/concessions/health

Patient travel assistance

Financial support for people who must travel long distances (e.g., more than 75 km one-way) to access specialist health services not available locally, including cancer and dialysis care. Eligible concession card holders may have travel costs and annual caps waived or reduced.

Patient travel assistance is not available for those eligible for assistance from other sources (such as MAIB, workers compensation, DVA, private health insurance, or NDIS).

Patient Travel South

Phone: 6166 8225

Email:

ptasrhh@ths.tas.gov.au

Patient Travel North-West

Phone: 6477 7734

Email:

nw.ptas@ths.tas.gov.au

Patient Travel North

Phone: 6777 6249

Email:

lgh.patient.travel@ths.tas.gov.au

Adult dental service

Subsidised emergency, general and denture dental services are available for adults who hold an eligible concession card or meet specific Department of Veterans' Affairs criteria. Waiting lists may apply for some services.

Phone: 1300 011 013

Website: www.health.tas.gov.au



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Visual aid

Financial assistance is available for the purchase of glasses for pre-school aged children and adults. Low vision aids, prostheses and intraocular implants can be subsidised.

Eligibility:

- A permanent Tasmanian resident for at least three continuous months prior to application (refugees not required to satisfy this criteria).
- An eligible concession card.
- Low income earners under hardship provisions.

Phone: 1800 232 148

Website: www.health.tas.gov.au/health-topics/eyes-and-vision-ophthalmology

Medical cooling or heating concession

The medical cooling or heating concession is a daily discount to eligible customers who have, or who live with a person who has, a medical condition that requires the cooling or heating of their main home to manage that medical condition. The current concession is 52.975 cents per day.

To apply, complete the Application Form found at the link below, then have it certified by your medical practitioner then submit it to your electricity retailer.

Website: www.concessions.tas.gov.au/concessions/electricity_and_heating

Life support concession

The life support concession is a daily discount to eligible people who use an approved life support system, or who live with someone who uses one in their main home.

- Oxygen concentrator - 131.091 cents
- Peritoneal dialysis machine - 97.262 cents
- Haemodialysis machine - 97.262 cents
- Chronic positive pressure and airways regulator - 46.516 cents
- Continuous positive airways pressure machine - 46.516 cents
- Respirator (iron lung) - 173.377 cents
- Combination oxygen concentrator and chronic positive pressure and airways regulator - 177.607 cents
- Phototherapy machine - 247.035 cents



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- Left ventricular assist device - 46.516 cents
- Nebuliser machine (main powered only) - 13.146 cents.

To apply, complete the application form available at the link below and have it certified by your medical practitioner, then submit it to your electricity retailer.

Website: www.concessions.tas.gov.au/concessions/electricity_and_heating

Home Oxygen Program

Oxygen supplies are available to patients assessed by a specialist doctor as needing oxygen therapy. You will need to consult your medical specialist. The assessment needs to be approved by the Department of Respiratory Medicine at the Royal Hobart or Launceston General hospitals.

Phone: 1300 135 513

Website: www.concessions.tas.gov.au/concessions/health

Continuous Positive Airways Pressure Program

Equipment is available for people who have been clinically assessed as having a sleep-related breathing disorder requiring a positive airways pressure machine. You will need to consult your medical specialist. You will need to get a prescription from a sleep specialist and have an eligible concession card.

Phone: 1300 135 513

Website: www.concessions.tas.gov.au/concessions/health

Household concessions

Annual electricity concession

The annual electricity concession provides a daily discount to eligible customers as a cents per day rate. The current concession is 176.866 cents per day and available to:

- Eligible concession card holders.
- ImmiCard (Bridging Visa E) holders.

To apply for the annual electricity concession, eligible customers should contact their electricity retailer by telephone.



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Water and sewerage concession

Eligible TasWater customers can receive a Tasmanian Government funded discount of up to \$242.56 (\$121.28 for water charges and \$121.28 for sewerage charges) for the 2025-26 financial year.

Eligibility:

- Must be legally responsible for the TasWater account.
- Resides at the property as their principal place of residence.
- An eligible concession card.

Customers are encouraged to submit the application at the start of the financial year (1 July 2025) to ensure they have access to the full discounted amount, as the concession can only be applied from the date it is received.

TasWater is required to verify your eligibility for a concession with Services Australia or DVA, which requires you to provide consent to share your information with Services Australia or DVA. For more information:

Phone: 136 992

Website: www.taswater.com.au/Your-Account/Concessions-and-Rebates

Housing Connect

Housing Connect is where people can access housing assistance and support with one assessment for everything from emergency accommodation to a long-term home.

Housing Connect can help you with:

- Social housing (public, community and Aboriginal and Torres Strait Islander).
- Rapid rehousing.
- Private rental incentives program.
- Support accommodation.

Phone: 1800 800 588 (Statewide freecall)

Website: www.homestasmania.com.au



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Private rental assistance

Financial assistance in the form of rental arrears, bond, rent in advance or moving costs is available to eligible Tasmanians who are having difficulty accessing or staying in the private rental market.

To be eligible you will need to be a low to moderate income earner based on income eligibility limits for retaining a Services Australia Health Care Card.

Phone: 1800 800 588

Web: www.homestasmania.com.au

Supported accommodation

Assistance is available to Tasmanians on low incomes who require supported accommodation and/or have specific needs.

Eligibility:

- Homeless.
- Living with a disability.
- Affected by mental illness.
- Children and young people at risk.

This assistance includes adult supported accommodation facilities and Youth2independence facilities, cluster homes and share houses.

Phone: 1800 800 588

Web: www.homestasmania.com.au

Family violence rapid rehousing

Rapid rehousing is designed to assist vulnerable people affected by family violence to access safe and affordable housing.

It provides transitional accommodation (up to 12 months) at subsidised rent.

Phone: 1800 800 588

Web: www.homestasmania.com.au



Transport assistance

Disability parking permit

Enables Transport Access Scheme members to use disability parking spots and provides additional time in areas controlled by parking signs (including parking meters).

Applicant must have a permanent disability that severely affects physical mobility and has been assessed as meeting eligibility criteria for membership of the Transport Access Scheme.

Completion of a Transport Access Scheme membership application form, including a medical component to be completed by a medical practitioner.

Website: www.transport.tas.gov.au

Reduced taxi and ferry fares

Tasmania offers a range of additional transport concessions to support eligible residents, particularly seniors, pensioners and people with disability.

These include discounted taxi travel through the Taxi Subsidy Program (for people with permanent and severe mobility disabilities), reduced ferry fares for eligible concession card holders on services such as the Bruny Island ferry, and travel rebates for Age Pensioners living on the Bass Strait Islands. Concession fares may also be available on passenger travel with Spirit of Tasmania when a valid concession card is presented at booking.

Eligibility requirements vary depending on the concession type, and medical certification may be required for mobility-related transport assistance.

Website: www.concessions.tas.gov.au/concessions/transport

Adult travel concession

A discount of 50% off the full fare for the public bus and River Derwent ferry. A further 20% discount is applied when using a smartcard like Greencard, Transportme, or a 10-trip ticket, where available.

Eligibility:

- An eligible concession card.
- Aged 70 years and over.



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- Evidence of immigration status (EIS).
- Residence Determination ImmiCard (RDI) issued by the Department of Home Affairs.
- DVA Veteran Gold Card printed with War Widow.
- Eligible adult students.

Free travel is available for:

- Companion Card cardholder companions.
- Vision Impairment Travel Pass cardholders, their attendant and guide dog.
- DVA Veteran Gold Card printed with TPI or EDA.

To apply, call the number below.

Phone: (03) 6166 3343

Website: www.transport.tas.gov.au/public_transport

Taxi Subsidy Program

A 50% concession on the cost of taxi travel is available to people:

- With a permanent disability that severely affects physical mobility and who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme and hold a valid concession status.

A maximum subsidy of \$25 per single journey applies.

Completion of a Transport Access Scheme membership application form, including a medical component to be completed by a medical practitioner. The application form is available at the link below.

Website: www.transport.tas.gov.au

Additionally, scan the QR code or [click here](#) to view our 'Support & Services guide for aging Veteran Families' guide. This guide features concessions available to all aging Australians.

Visit our Resource Hub for more useful information that could be useful to you in your journey.

familiesofveterans.org.au/resource-hub/

